

Community Group Training

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Why do you charge for your Safeguarding course, when there are free ones out there?

There are some free safeguarding courses out there, but buyer beware! Free doesn't always mean good.

- Our safeguarding courses are CPD certified as standard
- They have been written by subject matter experts, and updated on a regular basis
- Have a subject matter expert on hand to answer questions - in the classroom you only have the trainer for a day, with us you have them for a year!
- Endorsed by children and adults safeguarding boards
- The option for formal accreditation through Open College Network West Midlands.

With all of this on offer, we have to charge as we incur expenses, which need to be covered.

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What is the difference between certified and accredited?

All of our courses are CPD certified as standard product means that it has been quality checked and met specific standards but is not accredited and therefore not subject to such rigorous scrutiny as an accredited course. All courses are CPD certified as standard.

An accredited course means it is nationally recognised and has been set against very specific guidelines and sits on a national framework. It is verified both internally and externally to ensure competencies are being met. We give learners this option but the cost is slightly more due to registration fees and postage.

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What is your affiliation with the Open College Network West Midlands?

We wanted to offer formal accreditation for all of our courses as we know that this is valued nationally. We think that Open College Network West Midlands are a like-minded forward thinking organisation that share our values and ethos around the whole learner experience.

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How do I book a course for myself?

Follow these simple steps. Go to: www.thenationaltrainingacademy.com/cgt/index.html

- Step 1 - Create an account (this unlocks a free sample lesson)
- Step 2 - Browse and purchase course/s (pay via PayPal or card)
- Step 3 - Your course will be unlocked in your account.

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How do I book courses for colleagues?

You have two options:

Option 1 – Ask your colleague to create an a/c (as we need their details to register them) then click purchase a course and enter your payment details.

Option 2 – Email us with your requirements (courses and numbers) we will then send you an invoice for the courses. Upon payment we will send you redemption code/s which you can distribute to your colleagues. These can be entered (when logged in) and automatically unlock the course for the learner who has entered it.

Email: info@communitygrouptraining.co.uk

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How do I book multiple courses for myself?

Once logged in you can choose multiple courses and pay via PayPal or card.

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Is there a discount if I buy multiple courses?

Please do contact us to see if you are eligible for any discounts or special promotions.

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Why do I have to create an account?

We need you to create an account on the learner management system (LMS), this then tracks and records progress and results. Without an account you can't access the courses.

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I have 10 plus people in my community group wanting to do your courses – how do I purchase these and will you give me a discount?

If you want to purchase courses for multiple users please contact us as we can create individual redemption codes for your learners. Each learner will then create an account (or we can do this for you), enter their redemption code and the course will be unlocked.

Yes, we do offer discounts for multiple purchases. You will need to contact us to discuss your options.

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I am a CVS, can I purchase courses?

Yes. If you are a CVS please contact us directly to discuss a variety of options of how we can work together. We can our offers for CVS and we work with you personally on a sales and delivery strategy that suits your vision for learning and development.

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Why should I use Community Group Training?

- We offer a mobile learning solution that will save you time and money
- Subject matter experts on hand for the duration of the 12 month course licence
- Courses are designed by subject matter experts
- Access to learning 24/7 for 12 months
- Access to a range of learning materials; video's, podcasts, learner workbooks and more.
- Learn at a time and place that suits you
- Technical support
- Money back guarantee
- Discount deals for bulk buying
- All of our courses are compatible with tablets, desktops and laptops, therefore you can enjoy a fully mobile learning experience
- All of our courses are CPD certified as standard and formally accredited by a national awarding organisation.

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