



Lone working for staff

Do you have colleagues who can see and hear what you are doing and can respond to a request from you for support? If the answer is 'no', you are a lone worker and it is important that you are able to play your part in ensuring you operate in a safe and effective way.

This course is for all staff who regularly or periodically work alone and who need to develop an awareness of their safety both in and out of the office and the skills required to ensure it.

This course focuses on:

- Understanding what is meant by lone working
- The key responsibilities that you and your employer have
- Knowing the key features of your organisation's protocols and procedures
- Identifying potential risks and how these should be managed
- Personal protection techniques to manage your safety
- Knowing how to manage difficult situations.

Continuing Professional Development (CPD)

Continuing Professional Development (CPD) All of our courses are certified by the CPD Certification Service.

We offer formal accreditation

Open College Network West Midlands is a national Awarding Organisation, regulated by Ofqual and the Quality Assurance Agency for Higher Education (QAA). Additional costs will apply.

For further information, please visit: www.communitygrouptraining.co.uk or email info@communitygrouptraining.co.uk