

Providing effective support and supervision



Great support and supervision makes all the difference. Would you rather a happy productive team or a disgruntled downbeat team? Mechanisms to help individuals develop, grow and achieve are great for the individual plus the organisation will benefit, as this course explores.

This course is for committee members/trustees, managers and supervisors as to promote effective support and supervision of staff and volunteers across the organisation.

This course focuses on:

- Different ways to plan and organise a team
- Ways to monitor progress
- The difference between support and supervision
- Pre-empt how handle difficult situations
- Understand how to actively listen.

Continuing Professional Development (CPD)

Continuing Professional Development (CPD) All of our courses are certified by the CPD Certification Service.

We offer formal accreditation

Open College Network West Midlands is a national Awarding Organisation, regulated by Ofqual and the Quality Assurance Agency for Higher Education (QAA). Additional costs will apply.

For further information, please visit: www.communitygrouptraining.co.uk or email info@communitygrouptraining.co.uk